



2022 Digital.NSW Showcase

Where do customer and
digital go next?

Post-Event Report

30 November | Royal Randwick, NSW

Event Statistics



1

Day



1740

Registrations



59

Speakers



62

Technology Partners



3

Exclusive Social Functions



3

Specialist Streams
Digital & CX
Data & AI
ICT Security



3

Expert Insight Theatres

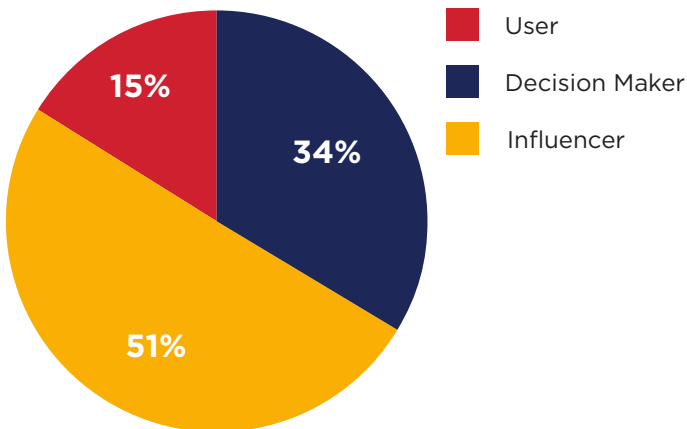


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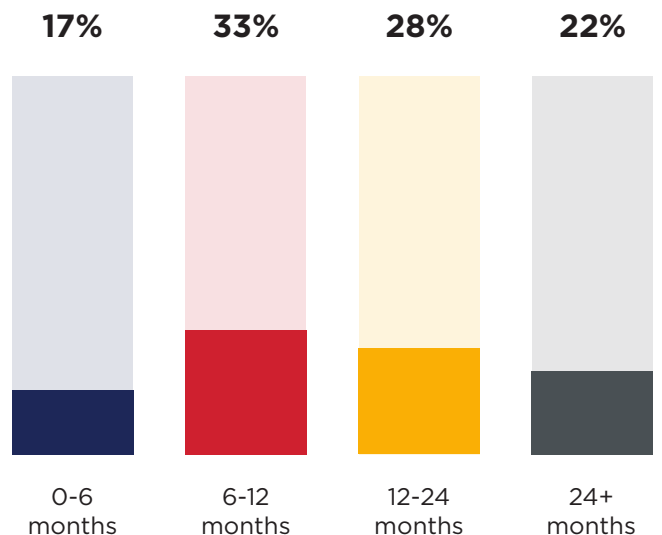
Expert Insight Theatre Sessions

Attendee Profile

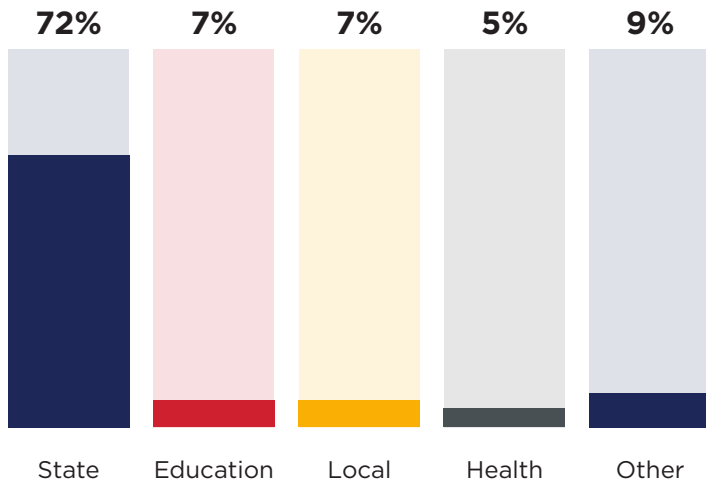
Attendee Role



Investment Timeframe



Tier of Government



Top 3 Interests



Digital Product Development



Business Process Transformation and Optimisation



Data Management & Analytics

Top 5 Attending Organisations



Customer Service



Transport for NSW



Education



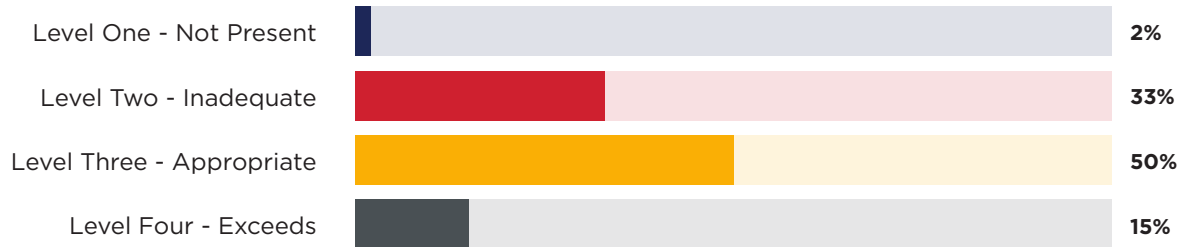
Service NSW



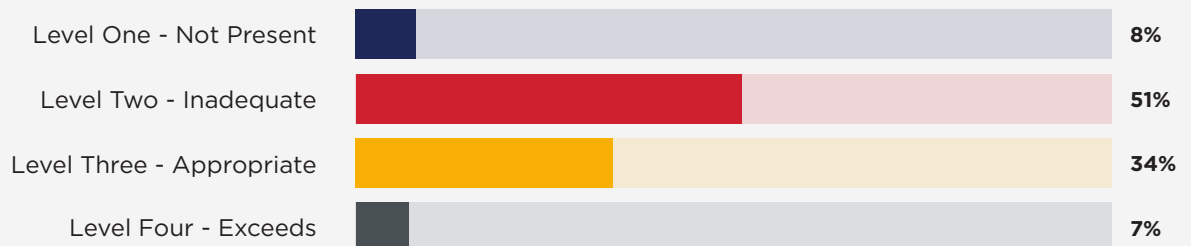
Communities & Justice

Survey

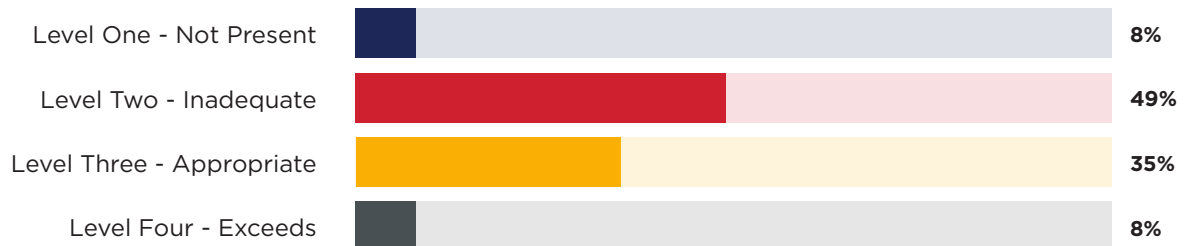
Awareness - Do you know what's important for your future?



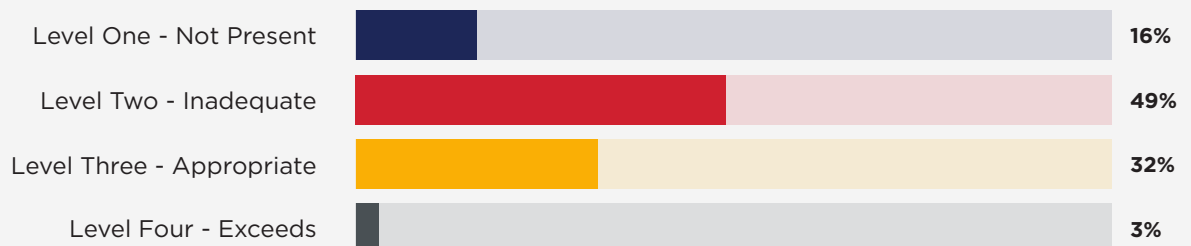
Engagement - Are you connected with all your ecosystem and creating positive outcomes?



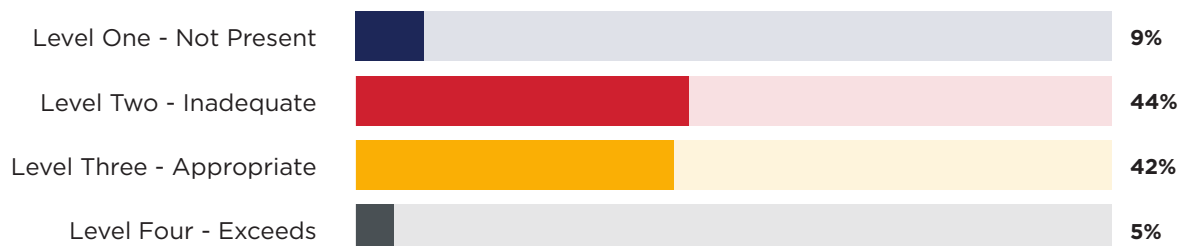
Agility - How well can you respond to change?



Governance - Are speed, probity and constituent outcomes balanced?



Implementation - Do you implement new capability well?



In two words, what do you need to help you deliver better public services?

Understand the vision User Experience
Growth Mindset Planning adapt to change
 Be brave **Strong Leadership** **Culture** Digitise services
 Empathy
Customer Focus **Flexibility** Timelines
 innovate Listen Transparency Try it
 Knowledge **Adapt** Resource properly
 be bold **Be Bold** **Funding** **Burgers** Collaboration
 Plan **Agility** Fail fast exciting
Resources **Agile Money** **Budget** Trust people
 Skills **Preparation** Training
 Overcome **People** Time **Less politics** Workforce
 Be Bolder Change think user
 Understanding



Featured Speakers - Plenary



The Hon. Victor Dominello MP

Minister for Digital and Customer Service, Minister for Small Business, Minister for Fair Trading



Amber Stanley

Director, Technology, Health & Cyber

Investment NSW



Bill Simpson-Young

Chief Executive Officer

Gradient



Chris Ellis

Director of Solution Engineering

Nintex



Damon Rees

Chief Executive Officer

Service NSW



Dr Catriona Wallace

Non Executive Director

Gradient Institute



Emma Hogan

Secretary for Digital and the Department of Customer Service

NSW Department of Customer Service



Fiona Alford

*Manager Digital Connectivity
Regional Digital Connectivity*

Department of Regional Australia



Georgina Harrison

Secretary

Department of Education



Greg Wells

Government Chief Digital and Information Officer

Digital.NSW, NSW Department of Customer Service



Ian Oppermann

Chief Data Scientist

NSW Department of Customer Service



John Mackenney

Principle Digital Strategist

Adobe



Kathrina Lo

Commissioner

Public Service Commission



Kylie de Courteney

Chief Executive Officer

NSW Telco Authority



Maranda McLaren

Advisor

Public Sector Network



Mark Lenzner

Executive Director, Digital and ICT Sourcing,

NSW Department of Customer Service



Michael de Hennin

RVP Public Sector APAC

Salesforce



Murray Hurps

Director of Entrepreneurship, Innovation and Entrepreneurship

UTS



Rob Sharp

Secretary

Transport for NSW



Sandie Matthews

Chief Information and Data Officer

Department of Education



Shane Fitzsimmons

Commissioner

Resilience NSW

Featured Speakers - Digital & CX



Anjelica Paul

*Director, Accessibility NSW,
Digital.NSW*

**NSW Department of Customer
Service**



Bryon Baker

*Associate Principal Solution
Architect*

Red Hat APAC



David Collins

*Executive Director, Training
Services*

NSW Department of Education



Dr Georgina Kelly

*Executive Director, Science,
Economics and Insights Division*

**Department of Planning and
Environment**



Gerry Neustatl

*Accessibility & Inclusive Design
Lead*

**Australian Broadcasting
Corporation (ABC)**



Greg Alchin

Principal Accessibility Specialist

Service NSW



Kiersten Fishburn

Deputy Secretary

**Cities and Active Transport,
Transport for NSW**



Manisha Amin

Chief Executive Officer

Centre for Inclusive Design



Mark Howard

*Executive Director, Digital
Strategy, Investment and
Assurance*

**Department of Customer
Service**



Michael Slip

*Senior Director: Go-to-Market
Customer Experience*

NTT



Narelle Underwood

*Executive Director DCS Spatial
Services*

**NSW Department of Customer
Service**



Rory Brown

*A/Executive Director, Smart
Places*

Transport for NSW



Said Hirsh

Head of Strategy

**Planning and Innovation,
Identity.NSW**



Sanja Galic

Senior Client Partner

Publicis Sapient



Stuart Long

Chief Technology Officer

HPE Enterprise



Wendy Keith

*Director, Housing Contact
Centre*

**Department of Family and
Community Services**

Featured Speakers - Data & AI



Alastair Pearson

*Partner, Integrated Infrastructure,
Data & Analytics*

PwC



Frances Foster-Thorpe

*Executive Director of Shaping
Futures*

Department of Premier and Cabinet



Imma Chippendale

Chief Data Officer

Regional NSW



Jason Dixon

Director, Government

Boomi



Jon Gooding

Solutions Architect

SAP



Kim Oosthuizen

*Innovation Principle: Ecosystem
Platform Office*

SAP



Lenka Bradovkova

Executive Director Identity

NSW Department of Customer
Service



Matthew Moore

*Staff Technical Strategist /
Observability*

Splunk



Mirosław Mioduszewski

*Director Analytics, Analytics &
Information Management*

Revenue NSW



Narelle Grayson

Chief Data Officer

NSW Department of Customer
Service

Featured Speakers - ICT Security



Ben Xu

Director of Digital.NSW Accelerator

Department of Customer Service



Bianca Jordaan

Chief Digital and Information Officer

Department of Planning and
Environment



Glenn Dogao

Chief ICT Officer

Department of Regional NSW



Luke Power

Managing Director, ANZ

Trellix



Reece Clementi

*Executive Director Digital Programs &
Director of Digital Experience, Digital.
NSW*

Department of Customer Service



Rhys Evan

Head of Security, ANZ

AWS



Richard Rogers

ANZ District Sales Manager

F5



Stuart Mort

*Partner, Technology Risk & Cyber /
NSW Gov Lead*

KPMG



Tony Chapman

*NSW Chief Cyber Security Officer |
Executive Director, Cyber Security
NSW*

NSW Department of Customer
Service



Zoran Bolevich

CEO & CIO

eHealth NSW

Attended

Job Titles

A/Executive Director, Smart Places	Assistant Customer Correspondence Writer	Business Development Officer
A/Finance Officer	Assistant Customer Service Manager	Business Domain Architect, Senior Manager
Accessibility and Inclusive Design Lead	Assistant Cyber Policy Officer	Business Intelligence and Data Engineer
Accountant	Assistant Cyber Security Officer	Business Lead Maritime Transformation
Acting Chief Data Officer	Assistant Data Analyst	Business Operations Manager
Acting Director	Assistant Director	Business Partner
Acting Director Online Funding, Disclosure and Registration	Assistant Director, Digital Channels	Business Process Analyst, Finance
Acting Director, Digital Products, Fines and Debt	Assistant Manager	Business Solutions Analyst
Acting Director, Digital Strategy	Assistant Policy Officer	Business Solutions Manager
Acting Executive Director, Information Services	Assistant Program Officer	Business Support Analyst
Acting Group Director, Enterprise Architecture	Assistant Project Officer	Business Systems Manager
Acting Manager Wastewater	Associate Customer Account Manager	Business Transformation Lead
Acting Principal, Cyber Security Advisor	Associate Director	Business Transformation Manager
Acting Senior Advisor	Associate Director, Business Services	Category Lead
Acting Senior Governance Officer	Associate Director, Customer Experience	Category Manager
Acting Technical Analyst Manager	Associate Director, Cyber Security	Category Manager, Digital Services
Advisor	Associate Director, Data Analytics	Category Manager, ICT / Digital Sourcing
Advisor, Digital Communications	Associate Director, Engineering	Category Manager, Information and Communications Technology
Advisor, Digital Media Communications	Associate Director, New South Wales Cyber Hub	Category Manager, Software and Cloud
Advisor, Global Technology Partners	Associate Director, Strategic Digital Initiatives	Category Specialist
Advisor, Strategic Communications	Associate Director, Technology	Chairwoman
Agency Delivery Manager	Audit Manager	Change Analyst
Agency Performance and Insights Manager	Automation Developer	Change and Adoption Lead
Analyst	Building Commissioner	Change and Communications Analyst
Application Developer Program Lead	Business Advisor	Change and Communications Lead
Architect	Business Analyst	Change Manager
Assistant Advisor, Digital Products	Business Analyst, Information and Communications Technology	Change Manager, M365 Digital Workspaces Program
Assistant Business Performance Analyst	Business Architect	Chief Architect
Assistant Commissioner	Business Change Manager	Chief Cyber Security Officer, Executive Director
	Business Development Manager	Chief Data and Analytics Officer

Job Titles

Chief Data Officer	Consulting Director, Researcher	Cyber Security Manager
Chief Data Scientist	Content Advisor	Cyber Security Officer
Chief Digital and Data Officer	Content Designer	Cyber Security Specialist
Chief Digital and Information Officer	Content Lead	Data Analyst
Chief Digital Officer	Content Manager	Data Analyst, Dac Bih Project
Chief Executive Officer	Content Strategist	Data Architect
Chief Executive Officer and Secretary General	Contract and Supplier Relationship	Data Capability Development Specialist
Chief Information and Digital Officer	Contract Manager	Data Collection Methodologist
Chief Information Officer	Contract Manager and Information Controller	Data Enablement Analyst
Chief Information Officer and Head of Technology and Digital	Contractor	Data Engineer
Chief Information Security Officer	Coordinator	Data Engineer, Business Analyst
Chief Information Technology Officer	Coordinator, Geographic Information Systems and Corporate Data	Data Manager
Chief Operating Officer	Coordinator, Governance	Data Modeler Lead
Chief Procurement Officer	Coordinator, Spatial Services	Data Scientist
Chief Technology Officer	Copywriter	Data Scientist, Housing and Property
City Activation Officer	Corporate Communications Manager, Office of the Secretary	Database Administrator
Client Relationship Manager	Corporate Information Team Leader	DCS
Client Service Officer	Corporate Systems Project Manager	Delivery Excellence Manager
Client Services Manager	Councillor	Delivery Manager
Clinical Informatics Officer	Customer Account Manager	Deputy Chief Information Officer
Coaching and Leadership Development	Customer Category Planner	Deputy Secretary
Coaching Lead, Service Design	Customer Experience	Deputy Secretary, Cities and Active Transport
Commercial Lead	Customer Experience Designer	Design and Innovation Lead
Commercial Manager	Customer Experience Lead	Designer
Commercial Manager, ICT/TELCO Strategic Sourcing	Customer Experience Manager	Developer
Commercial Project Manager	Customer Experience Specialist	Development Manager
Commissioner	Customer Relations Analyst	Development Manager, Strategy and Innovation
Communications	Customer Relationship Analyst	Digital and Campaigns Manager
Communications Advisor	Customer Relationship Manager	Digital and ICT Assurance Manager
Communications and Engagement Manager	Customer Service Intern	Digital Banking Reform Lead/ Westpac
Communications and Student Exchange Coordinator	Customer Service Manager	Digital Business Analyst
Communications Manager	Customer Service Operations Manager	Digital Communications Advisor
Complaint Manager	Cyber Security Advisor	Digital Communications Officer
Compliance Manager	Cyber Security Analyst	Digital Content Officer
Configuration Assurance Manager	Cyber Security and Risk Specialist	Digital Customer Experience Advisor
Consultant		Digital Director

Job Titles

Digital Engagement Advisor	Director of Statutory Planning and Sustainability	Director, Customer Service and Operations
Digital Experience Manager	Director of Strategy	Director, Customer Services and Operations
Digital Forensic Analyst	Director of Transformation	Director, Data Analytics
Digital Graduate	Director, Information and Communications Technology	Director, Digital
Digital Identity Principal Business Strategy Analyst	Director, Accessibility NSW, Digital.NSW	Director, Digital Content
Digital Identity Project Manager	Director, Analytics	Director, Digital Delivery
Digital Identity, Senior Project Manager	Director, Analytics and Applications	Director, Digital Health
Digital Information Manager	Director, Analytics Operations and Improvement	Director, Digital Human Resources
Digital Infrastructure Manager	Director, Analytics, Analytics and Information Management	Director, Digital Identity Engagement
Digital Lead	Director, Application Development	Director, Digital Infrastructure Programs
Digital Marketing Advisor	Director, Banking Reform Outcomes and Delivery	Director, Digital Platforms Operations
Digital Marketing and Communications Lead	Director, Breathtaking Simplicity	Director, Digital Policing Systems
Digital Marketing Manager	Director, Business Applications	Director, Digital Portfolio and Operations
Digital Operations	Director, Business Engagement	Director, Digital Product & Service Delivery
Digital Platforms Manager	Director, Business Improvement	Director, Digital Services
Digital Practice and Experience Officer	Director, Business Operations	Director, Digital Solution and Data Management
Digital Product Manager	Director, Business Services	Director, Digital Strategy
Digital Product Specialist	Director, Business Support and Advisory Services	Director, Digital Strategy, Investment and Architecture
Digital Production Lead	Director, Business Systems	Director, Digital Transformation
Digital Service Officer	Director, Category Management	Director, Engagement and Enablement
Digital Services and Design Coordinator	Director, Client Engagement and Delivery	Director, Enterprise Project Management Office
Digital Showcase Event Manager	Director, Clinical Repositories and Integration Services	Director, Finance
Digital Specialist	Director, Commercial Partnerships	Director, Government Made Easy
Digital Talent Squad Lead	Director, Community and Customer Experience	Director, Grants
Digital Transformation Project Manager	Director, Community, Culture and Customer Experience	Director, Greater Sydney Client Engagement and Delivery IT
Digital Twin Lead	Director, Compliance and Integrity Systems	Director, Housing Contact Centre, Family and Community Services
Director	Director, Contracts and Commercial	Director, ICT Investment and Assurance
Director of Business Engagement	Director, Criminal Law	Director, ICT/Digital Assurance
Director of Digital	Director, Customer Experience	Director, IMCT
Director of Digital.NSW Accelerator	Director, Customer Experience and Land Data	Director, Incident and Problem Management
Director of Engineering	Director, Customer Performance and Improvement	Director, Information and Communications Technology
Director of Entrepreneurship, Innovation and Entrepreneurship		
Director of Product		
Director of Rail Signaling and Communications		

Job Titles

Director, Information Management	Director, Strategic Sourcing	Executive Director of Shaping Futures
Director, Information Security	Director, Strategy and Innovation	Executive Director, Customer Engagement
Director, Information Technology	Director, Strategy and Product	Executive Director, Digital and ICT Sourcing
Director, Innovation	Director, Strategy, Engagement and Architecture	Executive Director, Digital Programs and Director of Digital Experience, Digital.NSW
Director, Intelligence, Research and Program Delivery	Director, Strategy, Innovation and Partnerships	Executive Director, Digital Strategy, Investment and Assurance
Director, Investment and Assurance	Director, Strategy, Planning and Innovation	Executive Director, Digital Transformation
Director, IT Delivery	Director, Supplier Policy and Innovation Development	Executive Director, Identity.NSW
Director, Legal	Director, Systems, Funding and Cards	Executive Director, Multi-modal Mobility
Director, Legal Counsel and Regulatory Advice	Director, Talent Acquisition	Executive Director, Path Center of Excellence
Director, Life Journeys	Director, Technology and Operations	Executive Director, Science, Economics and Insights Division
Director, Maritime	Director, Technology Operations and End User Services	Executive Director, Service Delivery
Director, Maritime Insights and Operations	Director, Technology Services	Executive Director, Shared Services and Customer Experience
Director, NSW Government Brand and Campaigns	Director, Transformation and Design	Executive Director, Spatial Services
Director, Organisation Development and Insights	Director, Transport Digital Accelerator	Executive Director, Strategy and Implementation
Director, Partnerships – Disaster Preparedness and Recovery	Director, Trust Assurance	Executive Director, Technical Services
Director, Policy and Frameworks	Directory, Enterprise Portfolio Management Office and Corporate Governance	Executive Manager
Director, Portfolio Management and Assurance	District Hrf Manager	Executive Manager, Customer Experience
Director, Procurement Excellence	Document Controller	Executive Manager, Customer Services
Director, Products and Solutions	Employment Programs Coordinator	Executive Manager, Digital
Director, Program Architect	Engineering Manager	Executive Manager, Strategy and Performance
Director, Program Delivery	Enterprise Architect	Executive Officer
Director, Program Delivery and Innovation	Enterprise Architecture Lead	Executive Support Officer
Director, Programs Delivery - Digital Identity	Enterprise Content Management Specialist	Experience Design Lead
Director, Public Communications	Enterprise Information Architect	Experience Design Manager
Director, Public Policy, Digital Transformation	Enterprise Learning Lead, Enterprise Learning Unit	Facilities Maintenance Interface Manager
Director, Service Experience Strategy	Enterprise Architect	Field Operations
Director, Service Improvement and Analytics	Eterprise Architect	Finance
Director, Service Optimisation	Evaluation Manager	Finance Manager, ICT and Digital
Director, Smart Places Policy and Engagement	Executive Assistant	Finance Officer
Director, Sourcing	Executive Assistant to NSW Government Chief Information and Digital Officer	
Director, Statewide Delivery	Executive Director	

Job Titles

Front-end Web Developer	Head of Product	IT Security Governance and Risk Manager
Future Innovation Officer	Head of Product Management	IT Service Management and Practice Manager
General Manager	Head of Regulatory Systems	IT Services Manager
General Manager, Data and Analytics	Head of Strategic Digital Initiatives	IT Support Coordinator
General Manager, Endpoint and Service Delivery	Head of Strategy, Planning and Innovation	Junior Analyst
Geospatial Analyst	Head of Technology and Information Systems	Knowledge Coordinator
GovDC Service Delivery Manager	Head Teacher	Lead Android Engineer
Governance and Reporting Manager	Head Teacher, Career Pathways and Employability Skills	Lead Business Analyst
Government Chief Digital and Information Officer	Health Manager	Lead Innovation
Government Graduate	ICT Client Manager	Lead Procurement Advisor
Graduate	ICT Infrastructure Manager	Lead Service Designer
Graduate at Digital Reform Program	ICT Manager	Lead User Interface/User Experience Designer
Graduate, Digital.NSW ICT/Digital Sourcing	ICT Portfolio Manager	Learning and Engagement Officer
Graduate, Service Designer	ICT Program Manager	Learning Project Manager
Group Director Shared Services	ICT Security Manager	Lecturer
Group Director, People and Culture	ICT Services Consultant	Legal Director, Commercial and Technology
Group Product Director	ICT Strategy and Partnering Manager	Legal Officer
Group Product Manager	Implementation Analyst	Librarian
Growth Facilitator	Implementation Lead	Library Clerk
Head of Business Technology Services	Industry/Professional Fellow	License, NSW Service Design Lead
Head of Corporate Information Communications Technology	Information Communications Technology Coordinator	M365 Digital Workspaces Program Content Coordinator
Head of Crew Day of Operations	Information Management and Security Manager	Manager
Head of Crew Service Experience	Information Security Advisor	Manager Digital Connectivity, Regional Digital Connectivity
Head of Design	Information Services Manager	Manager of Platform Solutions
Head of Digital	Infrastructure Architect	Manager, Advisory and Education
Head of Digital Strategy and Delivery	Innovation and Smart Cities Lead	Manager, Agility and Engagement
Head of ICT Business Partnering	Innovation Program Manager	Manager, Analytics, Strategy and Engagement
Head of ICT Procurement	Insights and Analytics Officer	Manager, Application and External Systems
Head of Information and Communications Technology	Insights Officer	Manager, Applications and Platform Services
Head of Information Communications Technology	Integration Platform Architect	Manager, Awareness, Training & Resilience
Head of IT Business Solutions	Intelligent Maintenance Program Director	Manager, Biostats and Epidemiology
Head of Marketing	IT Delivery Manager	Manager, Business Analytics Services
Head of Marketing and Communications	IT Finance Business Partner	Manager, Business Strategy
	IT Manager	
	IT Operations and Service Delivery Manager	

Job Titles

Manager, Business Systems	Manager, Executive Business	Manager, Regulatory Impact Analysis
Manager, Business Transformation	Manager, Executive Operations	Manager, Research
Manager, Card Operations	Manager, Funding Disclosure and Compliance System and Reporting	Manager, Scheme Performance and Insights
Manager, Client Service	Manager, ICT Delivery	Manager, Spatial Information
Manager, Communications and Customer Experience	Manager, ICT Infrastructure Delivery	Manager, Strategic Analytics
Manager, Community and Events Engagement	Manager, Inclusion and Diversity	Manager, Strategy
Manager, Computer-Aided Design and Building Information Modeling	Manager, Information Security and Manager Portfolio	Manager, Strategy and Business Transformation
Manager, Contracts and Commercial Performance	Manager, Information Security Risk and Governance	Manager, Strategy and Performance
Manager, Creative Services	Manager, Information Services	Manager, Student Services
Manager, Customer Correspondence	Manager, Information Systems	Manager, System Administration
Manager, Customer Experience	Manager, Information Technology Services	Manager, Systems and Corporate Services
Manager, Customer Program Delivery	Manager, Infrastructure and Security	Manager, Technology Solution and Service Delivery
Manager, Customer Service	Manager, Infrastructure Operations	Manager, Vulnerability Management Centre
Manager, Customer Service Strategy and Operations	Manager, Infrastructure Security	Manager, Water Conservation
Manager, Cyber Security	Manager, Innovation	Manager, Web Development
Manager, Data and Evaluation	Manager, Integration Platforms	Manager, Works and Projects
Manager, Data Reporting and Prioritisation	Manager, Intelligence and Insights	Marketing and Campaign Officer
Manager, Design	Manager, Intelligence and Response	Marketing and Communications Officer
Manager, Digital	Manager, Investment Planning	Marketing Contractor
Manager, Digital and Data Management	Manager, IT Infrastructure and Operations	Marketing Manager
Manager, Digital Delivery	Manager, IT Operations	Marketing Officer
Manager, Digital Marketing	Manager, IT Systems	Marketing Project Manager
Manager, Digital Portfolio, Products and Engagement	Manager, Partner Support	Master Data Specialist
Manager, Digital Products	Manager, Policy Development and Coordination	Master Scheduler
Manager, Digital Program Management	Manager, Portfolio Services	Minister for Digital and Customer Service, Minister for Small Business, Minister for Fair Trading
Manager, Digital Staff Channels	Manager, Procurement	National Manager
Manager, Digital Talent Squad	Manager, Procurement and Facilities	Network Security Operations Manager
Manager, Digital Transformation	Manager, Program Coordination	Nursing and Operations Manager
Manager, Electronic Collection and Data Analytics	Manager, Program Design and Co-ordination	Operations Officer
Manager, Enterprise Applications	Manager, Project Management Office, Innovation, Strategy and Projects	Outsourced Fleet Mechanical Engineer
Manager, Enterprise Architecture	Manager, Regulatory Business Programs	Partner
		Partnerships Advisor
		Partnerships Manager
		Performance Reporting Analyst
		PhD Candidate/Research Fellow

Job Titles

Planning	Principal Product Designer	Professor Enterprise Learning, Pro Vice Chancellor
Planning and Standards Manager	Principal Product Engineer	Professor of Artificial Intelligence
Platform Manager	Principal Product Manager	Program Architect
Policy Advisor	Principal Product Manager, Customer Experience	Program Design and Coordination
Policy Director	Principal Product Owner	Program Director
Policy Manager	Principal Project Officer	Program Director, Digitalisation
Policy Officer	Principal Service Designer	Program Director, eRegulation - Complaints, Compliance and Enforcement
Portfolio Change Lead	Principal Strategy Lead	Program Director, Rural Access Gap
Portfolio Coordinator	Principal Structural Engineer	Program Engagement Manager, Rural Access Gap
Portfolio Manager	Principal Systems Administrator, Intelligent Systems	Program Engagement Officer
Principal	Principal Technical Product Manager	Program Leader Licensing, Stakeholders and Education
Principal Accessibility Specialist	Principal Vulnerability Assessor	Program Manager
Principal Account Manager Rurals	Principal Wireless Architect	Program Manager, Asset Management Data Governance and Information Management
Principal Advisor	Principal, Data Futures	Program Manager, Marketing Technology
Principal Advisor Cyber Security	Principle Product Manager	Program Manager, Sustainable Operating Model
Principal Business Analyst	Principle Product Owner	Program Officer
Principal Commercial Manager	Principle Project Manager Information Communications Technology	Program Officer, Smart Places Programs
Principal Content Designer	Principle Salesforce Developer	Project Coordinator
Principal Cyber Response Specialist	Principle Security Services	Project Coordinator Enterprise Learning, Enterprise Learning Unit
Principal Cyber Security Advisor	Principle Service Designer	Project coordinator, Wildlife Drone Hub
Principal Data Architect	Principal Portfolio Manager	Project Manager
Principal Delivery Manager	Privacy Manager	Project Manager, Smart Beaches
Principal Digital Specialist	Procurement Business Partner	Project Manager/Senior Project Officer
Principal Enterprise Risk Partner	Procurement Manager	Project Officer
Principal Finance Officer	Procurement Officer	Project Officer, Bus Improvement
Principal Information Security Officer	Product Designer	Project Officer, Digital Infrastructure Programs
Principal Intelligence Analyst	Product Director Opal Next Generation	Project Officer, Recordkeeping Standards and Advice
Principal Manager Assurance	Product Lead Service Designer	Project Officer, Regulatory Education
Principal Manager Business Integration	Product Manager	
Principal Manager Intelligent Automation	Product Manager, Knowledge Management	
Principal Partnerships Manager	Product Owner	
Principal Policy Officer	Product Owner - LXP	
Principal Policy Officer, Digital Strategy, Investment and Assurance	Product Owner and Architect	
Principal Portfolio Manager	Product Strategy and Portfolio Lead	
Principal Procurement Analyst	Professional Fellow, Chief Digital Officer	
Principal Procurement Officer		

Job Titles

Project Services Resources Manager	Senior Business Analyst	Senior Digital Producer
Project Support Officer	Senior Business Consultant	Senior Digital Specialist
Project Support Officer, E.regulation	Senior Business Policy Analyst	Senior E2E Systems Engineer
Projects	Senior Category Manager	Senior Electrical Engineer
Public Communications Manager	Senior Category Manager, ICT Procurement	Senior Engineer
Quality and Customer Service Officer	Senior Category Specialist, ICT Procurement	Senior Executive Officer, Strategy, Reform and Support, Strategic Initiatives and Change
Records Administrator	Senior Change and Communications Analyst	Senior Financial Analyst
Registrar	Senior Change, Impact Analyst	Senior ICT Project Advisor
Registrar General	Senior Civil Engineer	Senior Implementation Analyst
Regulatory Owner	Senior Commercial Manager	Senior Information Analyst
Research Engagement Lead	Senior Commercial Officer	Senior Information Management Specialist
Research Officer	Senior Communications Advisor	Senior Information Systems Officer
Risk Manager	Senior Communications Advisor, Digital	Senior IT Business Partner, Assets Portfolio
Risk Manager, Technology	Senior Communications and Engagement Advisor	Senior KM Platform Administrator
Risk Specialist Liability	Senior Communications and Engagement Officer	Senior Lawyer
Rural Access Gap Delivery Manager	Senior Communications Designer	Senior Lead Developer
Rural Access Gap Program Secretariat	Senior Content Designer	Senior Lead User Experience
Scientist	Senior Coordination Officer	Senior Learning and Development Advisor
Scrum Master	Senior Coordinator Place and Engagement	Senior Lecturer
Secretary	Senior Coordinator, Cyber Security, Systems and Networks	Senior Manager
Secretary for Digital and Department of Customer Service	Senior Copy Editor	Senior Manager of Technology and Innovation
Section Manager, IT Projects and Solutions	Senior Customer Experience Analyst	Senior Manager, Automation and Delivery
Security Engagement Officer	Senior Customer Experience Designer	Senior Manager, Business Analysis
Security Engineer	Senior Customer Readiness Lead	Senior Manager, Content
Senior Account Manager	Senior Cyber Security Analyst	Senior Manager, Crisis Content
Senior Adviser and Lawyer	Senior Cyber Security Advisor	Senior Manager, Customer Strategy
Senior Advisor	Senior Cyber Security Analyst	Senior Manager, Cyber Culture
Senior Advisor, Commercial Pricing	Senior Data Analyst	Senior Manager, Cyber Response and Monitoring
Senior Advisor, Content and Communications	Senior Data Engineer	Senior Manager, Delivery
Senior Advisor, Contracts and Commercial Performance	Senior Data Scientist	Senior Manager, Digital Engineering
Senior Advisor, Digital Communications	Senior Design Strategist	Senior Manager, Digital Engineering and Data Analytics
Senior Advisor, Stakeholder Engagement	Senior Developer	Senior Manager, Digital Experience and Adoption
Senior Advisor, Talent Acquisition	Senior Devops Consultant	
Senior Advocate	Senior Digital Advisor	
Senior Analyst		

Job Titles

Senior Manager, Digital Marketing and Innovation	Senior Program Manager, Disaster Preparation and Recovery	Software Developer
Senior Manager, Digital Service Management	Senior Program Officer	Solution Architect
Senior Manager, Enterprise Technology	Senior Project Manager	Solutions Architect
Senior Manager, Information Technology	Senior Project Manger	Sourcing Manager
Senior Manager, Innovation and Capability	Senior Project Officer	Spatial Project Manager
Senior Manager, Operational Systems	Senior Project Officer, Advanced Analytics	Speaker
Senior Manager, Policy and Strategy	Senior Project Officer, Innovation and Technology	Special Counsel
Senior Manager, Process Improvement	Senior Project Officer, Sharing and Enabling Environmental Data	Special Projects Digital Lead
Senior Manager, Procurement and Supplier Relations	Senior Projects and Programs Officer, Customer Service Solutions	Specialist Products Customer Experience
Senior Manager, Programs, Digital Channels	Senior Research Specialist	Staff/Employee
Senior Manager, Risk	Senior Researcher	Stakeholder, Engagement and Communications Advisor
Senior Manager, Road Safety	Senior RPA Developer	Strategic Advisor
Senior Manager, Strategy Governance and Innovation	Senior Scheme Performance Analyst	Strategic Customer Experience Lead
Senior Manager, Students Strategy	Senior Security Training Coordinator	Strategic Modelling Leadership
Senior Manager, Transformation and Improvement	Senior Service Designer	Strategic Partnership Manager
Senior Manager. Product Experience and Design	Senior Social Media Advisor	Strategic Policy Lead
Senior Marketing Officer	Senior Sourcing Manager	Strategic Revenue Lead
Senior Operations Manager	Senior Sourcing Manager, ICT/Digital Sourcing	Strategic Service Designer
Senior Partner and Vendor Manager	Senior Specialist	Strategic Sourcing Manager
Senior Partnerships Advisor	Senior Strategy Analyst	Strategic Supplier Relationship Manager
Senior Policy Advisor	Senior Strategy Officer	Strategy and Architecture Lead
Senior Policy Officer	Senior Support Analyst	Stream Manager
Senior Portfolio Risk Officer	Senior System Analyst	Superintendent
Senior Procurement Analyst	Senior Systems Officer	Supervisor, Member and Community Portals
Senior Product Designer	Senior Talent Advisor	Supervisor, Roads
Senior Product Manager	Senior Technical Business Analyst	System Developer
Senior Product Owner	Senior Telecommunications Analyst	System Support
Senior Program Manager	Senior Transmission Engineer	Systems Engineer
Senior Program Manager, Digital Transformation	Senior User Experience Lead	Systems Manager
	Senior Wireless Architect	Systems Support Officer
	Service Delivery Manager	Tax Accountant
	Service Design Officer	Teacher
	Service Designer	Team Leader, Business Services
	Service Portfolio and Catalogue Manager	Team Leader, Science Communication
	Social Media Manager	Team Leader, Technical Support
	Social Media Officer	Tech Enablement and Governance Manager
		Technical Analyst

Job Titles

Technical and Support Officer	Website Associate
Technical Consultant	Website Lead
Technical Cyber Security Lead	Website Specialist
Technical Director, Architecture	Workspace Group Manager
Technical Operations Manager	
Technical Product Owner	
Technical Support Administrator	
Technical Support Officer	
Technical Writer	
Technologist	
Technology Business Management Architect	
Technology Business Partner	
Technology Investment Analyst	
Technology Lead, Intelligent Maintenance	
Technology Manager	
Technology Trainer	
Technical Lead	
Technology Manager	
Trade Commissioner of Peru	
Training and Capability Analyst	
Training Director, Training Services	
Transformation Advisor	
Transformation Manager	
Transmission Engineer	
Unit Head, Digital Design Production	
User Experience Architect	
User Experience Designer	
User Experience Specialist	
User Experience/User Interface Designer	
Vegetation Mapping	
Video Call Service Director	
Visa Sponsorship Lead	
Web Advisor	
Web Analyst	
Web Content Specialist	
Web Technical Lead	

Attended

Organisations

Accessibility NSW, Digital.NSW	Cerebral Palsy Alliance	Digital Social Icare
Aged Care Quality and Safety Commission	City of Canterbury Bankstown	Digital.NSW
Agency for Clinical Innovation	City of Newcastle	Digital.NSW Accelerator
AIDS Council of NSW	City of Parramatta	Digital.NSW, Spatial Services
Amistad Latina Spanish School	City of Sydney	eHealth NSW
Art Gallery of New South Wales	Climate Change and Sustainability	Environment Protection Authority
Australian Broadcasting Corporation	Connectivity Innovation Network	eSafety Commissioner
Australian Bureau of Statistics	Corrective Services NSW	Federal Court of Australia
Australian Competition and Consumer Commission	Council for Intellectual Disability	Fire and Rescue NSW
Australian Digital Health Agency	Crown Lands	Government of New South Wales
Australian Financial Security Authority	Cumberland City Council	Government of the Australian Capital Territory
Australian Museum	Cyber Security NSW	Government Technology Platforms
Australian Nuclear Science and Technology Organisation	Dams Safety NSW	Gradient Institute
Australian Public Service Commission	DE International	Greater Cities Commission
Australian Securities and Investments Commission	Dementia Australia	Hammondcare
Australian Securities and Investments Commission's Innovation Hub	Department of Agriculture, Fisheries and Forestry	Hawkesbury City Council
Australian Taxation Office	Department of Communities and Justice	Health Professional Councils Authority
Australian Trade and Investment Commission	Department of Communities and Justice, Housing Contact Centre	Healthdirect Australia
Australian Transaction Reports and Analysis Centre	Department of Customer Service	HealthShare NSW
Bayside Council	Department of Education	Heritage NSW
Better Regulation Victoria	Department of Enterprise, Investment and Trade	Hornsby North Public School
Blue Mountains City Council	Department of Family and Community Services	Hornsby Shire Council
Botanic Gardens Greater Sydney	Department of Industry, Science and Resources	Hospitality and Racing
Buy.NSW	Department of Planning and Environment	Hunter Water Corporation
Campbelltown City Council	Department of Planning, Industry and Environment	Independent Commission Against Corruption
Cancer Institute of NSW	Department of Premier and Cabinet	Information and Privacy Commission NSW
Cenitex	Department of Primary Industries	Infrastructure Australia
Central Coast Council	Department of Primary Industries, Hunting	Infrastructure NSW
Central Coast Local Health District	Department of Regional NSW	Inner West Council
Centre for Inclusive Design	Destination NSW	Insurance and Care NSW
		Investment NSW
		Italian Chamber of Commerce and Industry in Australia
		Justice Health and Forensic Mental Health Network
		Killara High School

Organisations

Legal Aid NSW	NSW Treasury	State Archives and Records Authority
Legal Profession Admission Board	NSW Treasury Corporation	State Insurance Regulatory Authority
Liverpool City Council	NSW Trustee and Guardian	Surf Life Saving NSW
Local Land Services	Office of Environment and Heritage	Sutherland Shire Council
Maitland City Council	Office of Local Government	Sydney Living Museum
Manly Hydraulics Lab,	Office of Transport Safety Investigations	Sydney Metro
Mining Exploration and Geoscience	Parliament of New South Wales	Sydney Olympic Park Authority
Ministry of Health	Personal Injury Commission	Sydney Opera House
Mosman Council	Peter Maccallum Cancer Centre	Sydney Trains
National Centre for Immunisation Research and Surveillance	Port Macquarie Hastings Council	Sydney University
National Parks and Wildlife Service	Port Stephens Council	Sydney Water
National Skills Commission	Promperu	Taronga Conservation Society Australia
Natural Resources Access Regulator	Property and Development NSW	Technical and Further Education NSW
New South Wales Legislative Assembly	Public Service Commission	The Centre for Sustainable AI
New South Wales Telco Authority	Public Works	The Disability Trust
Newcastle City Council	Registry of Births, Deaths and Marriages	Thinkgrid Labs
North Sydney Local Health District	Resilience NSW	Transport for NSW
Northern Beaches Council	Revenue NSW	Tresillian Family Care Centre - Belmore
Northern Rivers Reconstruction Corporation	Royal Botanic Gardens and Domain Trust	United Nations Development Program
Northern Sydney Local Health District	Royal North Shore Hospital	University of Canberra
NSW Civil and Administrative Tribunal	Safework	University of New South Wales
NSW Crime Commission	Sax Institute	University of Sydney
NSW Department of Customer Service	School Infrastructure NSW	University of Technology Sydney
NSW Education Standards Authority	Scouts Association of Australia	Unleash Live
NSW Electoral Commission	Service New South Wales	Valuer General New South Wales
NSW Food Authority	Service NSW	Victoria University Sydney Campus
NSW Institute of Sport	Services Australia	Vulnerability Management Centre
NSW Police	Settlement Services International	WaterNSW
NSW Police Force	Simplified Trade System	Waverley Council
NSW Procurement	Smart Places, Cities and Active Transport	Western Sydney Local Health District
NSW Rural Fire Service	South Eastern Sydney Local Health District	Western Sydney University
NSW Small Business Commission	South Western Sydney Local Health District	Wollondilly Shire Council
NSW Smart Sensing Network	Spatial Services	Woollahra Municipal Council
NSW State Emergency Service	Spectur	
NSW Telco Authority	St Vincent's Hospital Sydney	
	St Vincent's Health Network	

Testimonials

“This year’s event was so good that it’s hard to think of what could be improved!”

Department of Customer Service

“Great speakers, well organised event”

Ministry of Health

“The speakers such as the Minister, Shane Fitzsimmons, and the discussion panels”

Central Coast Local Health District

“Great vendors with incredible merchandise, coffee carts supplied beautiful coffee, gluten-free food was available (and delicious!)”

Department of Education

“The amazing key notes, the data and AI speakers were incredible”

Australian Nuclear Science and Technology Organisation

“Great event to catch up with the who’s who in NSW Government”

Vocus

“Great event. Very meaningful engagements with different clusters”

TPG

“Digital NSW was a great opportunity to meet like minded individuals with a passion for innovation”

SOCO

“Amazing event with very engaged and excited attendees”

Oracle

“Great event with diverse group of delegates from both state and local government”

Peclet Technology

“Well organised, great service, great sponsors”

Iron Mountain

“Following the pandemic it has been great to get back in the expo floor again and Digital.NSW has been a brilliant expo to return to”

Apteco

Event Photos



Event Photos



2022 Partners

Diamond



Private Lunch



Coffee Lounges

Platinum



Gold



Silver



2022 Partners

Bronze



Exhibition and Coffee Cart

Smoothie Bar

Networking Drinks



Exhibitor



About Us

Public Sector Network is a research company that represents public sector professionals across Australia, Canada, New Zealand, and the USA. It and develops roundtables, seminars, and conferences to suit current areas of interest to government agencies and their suppliers.

PSN's growing community spans across federal, state, and local government departments, healthcare, and education, allowing members to share information, access the latest in government innovation, and engage with other like-minded individuals on a secure and closed-door network.

Become a Supplier

We understand that government need to partner with private sector, but this can often be a crowded, noisy market.

Our network is designed for public sector professionals only as it maintains the credibility of our content for our government members.

In order to help our members connect with private sector, we have created Public Sector Network's Marketplace where solution and service providers can create free profiles showcasing their business. Our members can easily search for any requirement and connect directly with you.

If you want to get exposure to our ever-growing membership, then start your free page today.

—> [Set up a Supplier page here](#)





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CONNECTING GOVERNMENT

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